

RE-ENERGIZE.
REVITALIZE.
RELAX.
REDEFINE.



Wellness Center Re-Opening:

- ❖ What are the hours of operation?
 - In order to do a thorough cleaning of all surfaces during operating hours, we will operate with modified hours until further notice. The hours of operation will be 5 a.m. – 10 p.m. (WWC & AWC) and 5 a.m. – 5 p.m. (ELP).
- ❖ What will happen to my membership as a result of the Honda Wellness Centers being closed due to the Covid-19 pandemic?
 - Due to the closure, all Wellness Center memberships will be extended the amount of time that the facilities were closed.
- ❖ Will I have to pay membership fees that occurred while the Honda Wellness Centers were closed?
 - No, when operations resume, all memberships will be adjusted accordingly. Any amount of time that was on your membership as of 3/17/20 (our first official day closed) until the date we reopen will be added back onto your membership.
- ❖ Will I still have 24 hour access once the Honda Wellness Centers re-open?
 - 24 hours access will not be available right away. When we return to a 24 hour facility, we update member badges for 24 hour access.
- ❖ How many members are allowed in the Wellness Center at the same time?
 - In order to meet the social distancing guidelines, we will be limiting the number of members in the Wellness Center at any given time. Please contact the facility you wish to visit specifics.
- ❖ What amenities will not available?
 - Showers, Saunas, Hot Tubs, Personal Training, Sports Leagues, Recreational activities and Group Fitness will remain closed and/or suspended until further notice.
 - The pool will have limited hours
- ❖ Do I need to wear a mask?
 - Yes. We are asking all associates to wear face coverings (mask) while they are inside the building as well as while you are working out. Masks are not permitted while swimming in the pool.
- ❖ What are your social distancing guidelines while in the Wellness Center?
 - We are asking all members to maintain a 6-foot distance between themselves and others in the facility. The Wellness Centers have implemented procedures to help ensure these distancing guidelines are respected including visual reminders, area closures and staff to monitor and enforce these rules.

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Wellness Center Re-Opening Continues:

- ❖ What else is the Wellness Center doing to keep the facility clean?
 - The Wellness Centers are requesting that all members disinfect equipment before and after use and is providing extra sanitizing wipes stations and hand sanitizer stations. Staff will have a schedule to clean all areas of the facility throughout the day. Some areas will be sectioned off for cleaning.
 - All associates must complete a fever screening to enter buildings.
- ❖ Will guest be allowed to visit the Wellness Center?
 - At re-opening, Associates/Contingent only will be permitted to use the Wellness Centers. Dependents & Guest will not be allowed at this time.
- ❖ Where can I find the new COVID-19 related guidelines for Wellness Center use?
 - Information can be found at www.hondawellness.com as well as the Honda SPOT App.