

HealthPartners Physical Rehabilitation Wellness Massage Program

Qualifications:

1. The Wellness Massage Therapy services are available to those who have a Honda* issued badge, their eligible spouse/dependent, or retiree.
*HAM/HNA/HRA/HTM/HTA/KELLY SVC/ADECCO/HAM On-site Contractor
2. Youths 16-17 years of age can receive massage with the consent of a parent or legal guardian. Children under 16 years of age may receive massage with a parent/legal guardian present in the massage room for the entire duration of the treatment session.

Scheduling:

3. [To schedule a massage, please go to www.hondamassage.com](http://www.hondamassage.com)
Choose the service duration, location, date/time/therapist. Enter your contact info and book. If you are unable to schedule via the online process, you may call 937.645.8710 for WWC, 937.498.5665 for AWC, and 937.578.0598 for ELP. You should receive a reminder email the day prior to your scheduled appointment.
4. The maximum appointment time that will be scheduled in the book is 60 minutes

Payment for Services:

5. The massage therapy program at the Honda Wellness Centers is “**fee for service**”. This means that associates must pay the LMT directly at the time of service delivery and according to the established fee schedule. Payment by cash or check directly to the providing LMT. Gift Certificates will be made available for purchase. 25 minute massage is \$20 and 55 minute massage is \$39 (including tax).

Cancels / No-Shows / Tardies:

6. Cancellations must be made at least 24 hours before the scheduled appointment time, or they will be recorded as a “NO SHOW”. Members with > 2 NO SHOWS will be limited to “walk-in” appointments only, i.e. they will not be allowed to advance schedule at all.
7. Members who are late for a scheduled appointment will be charged for the full amount of the service for which they had scheduled. However, they will only be seen/treated for the time remaining in their appointment.

Coordination and Oversight:

8. Any concerns re the quality of this service may be expressed via the satisfaction survey process. Additionally, concerns may also be reported to following individuals:
 - a. Tia Lillard, BS, LMT, CSCS, Massage Therapy Coordinator, HP Rehab/ELP:
937/578-0598
 - b. Or to the director of Physical Therapy, Mark Selmek, PT, HP/ Rehab x63028